



1 Year Parts and Labor Warranty

Westwind Refrigeration guarantees to the original purchaser, all of its new Westwind Refrigeration units to be free from defects in material or workmanship for a period of one (1) year from the date of shipment.

5 Year Compressor Warranty

In addition to the one (1) year warranty stated above, Westwind Refrigeration guarantees the compressor on its new Westwind Refrigeration units to be free from defects in material and workmanship for a period of five (5) years from the date of shipment.

Warranty Claims and Coverage

All service under this warranty must be arranged by Westwind Refrigeration. To request service, submit claims to Westwind Refrigeration at 1-888-943-8090 or at warranty@westwindrefrigeration.com. All claims should include model number, serial number, and proof of purchase. Any service completed prior to contacting Westwind Refrigeration will not be covered.

Warranty coverage is limited to repair and/or replacement, including labor charges, of defective parts and/or assemblies. Parts and/or assemblies used in repair and/or replacement will be of similar design and capacity. The labor warranty includes straight-time labor charges only and reasonable travel time as determined by Westwind Refrigeration. Westwind Refrigeration, shall have the option, at its sole and absolute discretion, to provide an exchange in lieu of repair or replacement of defective parts and/or assemblies.

Exclusions and Limitations

- Westwind Refrigeration will bear no responsibility or liability for consequential loss or damages such, including but not limited to, spoilage of products, loss of sales or profits, personal injury, or property damage.

- Warranty coverage will not be provided by Westwind Refrigeration for products sold or used outside of the United States.
- Equipment that has been modified, misused, mishandled, improperly installed, or used outside of proper operation conditions as specified by Westwind Refrigeration will not be covered under warranty.
- Westwind Refrigeration will bear no responsibility or liability for equipment that has been subjected to harsh chemicals, electrical power fluctuations, non-factory approved modifications, or equipment damaged by fire, flood, or other acts of God.
- Normal wear and tear, or gradual deterioration and depreciation is excluded from this warranty. Light bulb and gasket replacement is limited to the first 90 days.
- Failure to maintain equipment as specified by Westwind Refrigeration may void the warranty. This includes, but is not limited to, basic preventative maintenance such as cleaning the condenser coil.
- This warranty is not transferable. Warranty coverage only applies to the original purchaser.

There are no warranties, implied, expressed, or statutory, except the one (1) year parts and labor and five (5) year compressor warranty described above. There are no warranties which extend beyond the description on the face hereof.